

ITEMS TO BE SUPPLIED AT CLAIMS LODGEMENT

To ensure your claim is attended to promptly, the below information will be required when lodging a claim.

Essential items required:

- Claim Form / Operator Claim Form
- Rental Agreement inc Full Terms and Conditions
- Accident report / Collision – Damage Report Form, completed by hirer
- Breaches by hirer – Yes / No and what is the breach that they wish VHI to review. There must be a specific referral to the section of the RA to which they want the breach to apply to
- Full vehicle description, date purchased and finance applicable
- Insured vehicle location – for assessment
- Quote for insured damages
- Full contact details for insured – Telephone and E-mail contact mandatory
- All questions completed on claim form
- Complementary items that will assist in speedy claim processing
- Full details of third parties (if applicable)
- Third Party demands (if applicable)

Claims Department Contact Details

PH: (07) 3239 7000

Fax: (07) 3239 7001

Email: info@insuret.com.au